Syllabus

COM 115 Interpersonal Communication

General Information

Date
March 7th, 2018

Author
Warren White

Department
Visual and Performing Arts

Course Prefix
COM

Course Number
115

Course Title
Interpersonal Communication

Course Information

Credit Hours
3

Lecture Contact Hours
3

Lab Contact Hours
0

Other Contact Hours
0

Catalog Description
The course focuses on the development of the interpersonal communication skills necessary for building and maintaining positive relationships. Topics of study include an orientation to interpersonal communication, verbal and non-verbal communication in relationships, managing conflict, as well as cultural and gender considerations. Students will study various theories and practice skill development in order to become more competent communicators.

Key Assessment
This course does not contain a Key Assessment for any programs
Prerequisites
None

Co-requisites
None

Grading Scheme
Letter

First Year Experience/Capstone Designation

This course DOES NOT satisfy the outcomes applicable for status as a FYE or Capstone.

SUNY General Education

This course is designated as satisfying a requirement in the following SUNY Gen Ed category

Basic Communication - Oral

FLCC Values

Institutional Learning Outcomes Addressed by the Course

Inquiry
Perseverance

Course Learning Outcomes

Course Learning Outcomes

1. Be able to explain the major concepts of interpersonal communication in order to develop proficiency in oral discourse and improve communication in relationships.

2. Be able to analyze interpersonal communication choices that students have integrated into their lives.

3. Use information technology to effectively communicate interpersonally and to a group

4. Evaluate oral communication transactions according to established criteria.

Outline of Topics Covered

A. Understanding Interpersonal Communication
   1. Communication Process
   2. Social Perceptions
   3. Communicating in Relationships
4. Verbal Communication
5. Nonverbal Communication

B. Developing Interpersonal Communication Skills
1. Conversational Skills
2. Listening Effectively
3. Empathic Responsiveness
4. Self-Disclosure and Feedback
5. Interpersonal Influence
6. Managing Conflict

C. Evaluating Interpersonal Communication Transactions
1. Communicating in Intimate Relationships
2. Communicating in the Workplace
3. Communicating Electronically