Tracey Fuller ’93, who entered FLCC after graduating from Bloomfield Central School, planned to become a teacher. After earning an A. A. degree in liberal arts and transferring to Nazareth College, she changed her major to English knowing that it would compliment any career choice. Soon after she graduated with her bachelor’s degree, she was hired at Heiser Logistics, a 40-year old fire protection and life safety wholesale distribution company in Canandaigua. Her career continues there today.

Initially, Tracey was a sales manager responsible for nearly half of the North American territory. Her success at growing her territory and managing marketing operations resulted in a promotion to vice president/general manager. In that role, she moved the national headquarters into a new facility in Canandaigua, opened distribution centers in Dallas and Miami and increased annual revenue from $1.8 million to $23 million. Following the purchase and integration of Heiser Logistics into a larger corporation in 2007, Tracey managed the entire transition. Currently as Heiser Brand President and Canandaigua General Manager, Tracey serves on the six person executive management team that manages what has become a nearly $200 million corporation. Her professional affiliations include Vistage International, a network of professional leaders, the National Fire Protection Association and Professional Women of the Finger Lakes.

As so often happens with high achieving professionals, Tracey is equally as committed to community service and personal philanthropy. While organizing an event in 2007 that raised over $11,000 for a young mother battling breast cancer, Tracey became a member of Embrace Your Sisters (EYS), a local not-for-profit that grants emergency financial assistance to Finger Lakes residents undergoing breast cancer treatment. In this organization and as a member of the Board of Directors for Serenity House, a two-bed comfort care home in Victor, she assumes leadership roles for multiple fundraising events. Tracey is also a visible supporter in many other organizations including the Salvation Army, Habitat for Humanity, Wood Library, Literacy Volunteers and the United Way. Instrumental in helping the Granger Homestead establish the Christkindl Market, Tracey through Heiser provided all fire code related items that allowed the market to function within the law. Her most recent commitment is to mentorship in the Young Entrepreneurs Academy (YEA!). Tracey and her husband Bobby, who have two sons, Charles and Arthur, enjoy entertaining reading, sports and theater. They make their home in Canandaigua.
From 2000 until 2011, Michael Miller ’89 served in many roles including vice president of global security and vice president of the federal sector at Global Crossing, a telecommunications provider with 5,000 employees and $2.8 billion in revenue. His career, spanning more than 20 years, included multiple promotions and provided him the broad-based knowledge and experience in cyber security and network solutions, information technology and global operations necessary to be a member of the company’s senior management team. As the adviser to the company regarding the security risk and implications for acquisitions, business and technical activities, Michael created, defined and executed the global security strategy to support the Sarbanes – Oxley 404 compliance program and Network Security Agreement.

Responsible for collaborations with CIOs and high level government leaders, he developed and implemented customer security solutions nationally and internationally.

Michael credits the College with contributing to his success. “CCFL-FLCC played a major role in defining who I am today and provided the right environment for me to succeed.” Faculty members and experiences in student government and as a student trustee defined his education in and out of the classroom. Following graduation from CCFL with an A.A.S. degree in accounting, Michael accepted a position as an assistant controller with the Alling & Cory Company in Rochester and began working toward a bachelor’s degree in accounting at St. John Fisher. He has since earned a master’s certificate in project management at George Washington University and a certified information systems security professional (CISSP) credential. Michael’s career shifted focus to information technology, information security, and applications development when he was hired in 1998 by Frontier Communications. He made another career change in 2012 when he accepted the position of chief marketing officer with RENESYS Corporation, a global Internet intelligence company providing service to 80% of Tier 1 telecommunications providers globally.

Michael has accepted positions with several professional organizations including membership on the Rochester Regional Cyber Safety and Ethics Initiative since 2004, business leader selected to attend the FBI Citizens Academy to learn all facets of that organization and Member Alliance president from 2007 – 2010 with InfraGard, a public/private partnership with the FBI. Michael has also made service and philanthropy to his alma mater a priority. Because he had been active in student government, it was an obvious choice to recruit him for the executive council of the FLCC Alumni Association. He served on that governing board from 2000-2004, was a member of the scholarship selection committee and held the office of president in 2003-2004. As a director on the FLCC Foundation Board from 2005 – 2009, Michael was elected treasurer for 2008. Michael also enjoys long distance running and has completed the Marine Corps marathon twice in 2002 and 2011. Michael and his wife Jan, of 21 years, have two wonderful children, Jordan 17 and Connor 14. Their family enters the next chapter of their lives next fall when Jordan enters college.

The FLCC Alumni Association will present the 2013 Distinguished Alumni Awards to Michael Miller ’89 and Tracey Fuller ’93 on Friday, May 17, 2013, at the annual Alumni Awards Celebration. To read the award criteria and to nominate someone to be honored in 2014, go to www.flcc.edu/alumni.